



PRODUCTION SUPERVISOR

at StickerYou

Toronto, Ontario

About StickerYou

StickerYou is a global e-commerce leader in custom-printed, die-cut products that empower businesses and consumers to create professional-grade materials for marketing, packaging, décor and personal expression. Founded in 2008, StickerYou is an influential e-commerce trendsetter, using proprietary die-cut technology to create customized stickers, decals, iron-ons, badges, patches, labels, magnets and more in orders of one - to hundreds of thousands.

Fueled by a creative and passionate team, StickerYou is dedicated to growing the most engaged and talented people in Toronto, Canada.

We currently have an opening for **Production Supervisor**. Reporting directly to the Manager, Production. This position will always be responsible for maximizing customer satisfaction by leading the team of production staff to produce high-quality StickerYou products and optimizing productivity and outputs. This position will be responsible for maintaining a continuous workflow across all workstations of production environment and identifying problematic situations and preventing escalation. This role requires someone with strong attention to detail, dependable multitasking skills who can work quickly under pressure and in a demanding and fast-paced environment. The ideal candidate brings strong problem-solving skills, the ability to apply critical thinking to a vast range of scenarios and work as a role model for their teams.

What you bring:

- a minimum of 3 to 4 years as a production worker in fast paced print environment with at least 1-2 years in a supervisory role
- strong leadership skills with the ability to engage and motivate teams
- Secondary School diploma or equivalent
- ability to perform physically demanding work including heavy lifting on an as needed basis (lifting to 40lbs)
- demonstrated problem solving skills, good attention to detail and basic math skills
- ability to communicate (oral & written) with vendors and StickerYou employee
- strong knowledge of Microsoft Office, including Excel and Word



What you'll be doing

- Production floor management – allocating workers to different stations according to the daily needs, ensuring efficiencies and that the staff are working according to the safety procedures and protocols of StickerYou
 - Collaborating with other team members to determine and maintain a smooth efficient workflow to achieve daily goals
 - Communicating openly with workers and management about employee issues, concerns, processes, equipment, software and/or inventory needs
 - Investigating and resolving missing, incorrect and/or incomplete orders
 - Staff training, observation, and evaluation of Production Workers for performance appraisals
- Collaborating with other team members to maintain an efficient and productive workflow to achieve daily productivity goals
- Completing special projects as assigned by production management
 - Participating in the hiring process during the resume screening process
 - Representing the Production Team when attending company-wide / off-site meetings or training.

If you're interested in applying for this position, please send your resume to careers@stickeryou.com